

South London Oshwal Bridge Club - BBO Online - Note3

This note describes the registration process and guidance for members for our online BBO sessions

31 July 2020

Registration

Club members should register for a game as follows:

- Log on to BBO anytime between 2 hours and up to 5 minutes before game start time (so for 7.30pm game start, do this between 5.30pm and 7.25pm)
- Click Competitive under Play or Watch Bridge
- Then click All Tournaments
- In the Search Box (above where it says "Entries") type the name of the club (South London Oshwal Bridge Club). If you type "Oshwal" this should work
- Click on the event in the list
- Enter the BBO name of your partner. You can also hire a Robot as your partner to do that, select that option [a Robot costs BBO\$0.25 per game which you need to pay for. You need to pre-purchase BBO\$ in your account beforehand. You should get a better rate purchasing from a web browser compared to an app] BBO\$ can be purchased [here](https://www.bridgebase.com/purchase/pay.php) (web address in case link does not work: <https://www.bridgebase.com/purchase/pay.php>)
- Click invite. Your partner will also need to be logged on to BBO at the same time in order for him/her to receive your invite. Partner needs to accept invite
- If it asks for your EBU number, leave blank
- Once registered, check that your pair is listed in the Entries list. If not, then your registration has not been completed or successful and you need to sort that out by going through the process again and re-inviting your partner.

If you receive a message "This tournament is private - only select usernames are allowed to participate" then you need to contact Shailesh to be added to the list. Possibly your username is in the list but has been misspelt. In case you have multiple BBO accounts, please log in with the user name you have previously provided to Shailesh.

Once registered for the game, you can log out of BBO if you wish to but ensure you are logged back and in the right place at least 5 minutes before game start (so by 7.25pm for 7.30pm game).

Wait for game start in the -> Competitive -> All Tournament screen where you should see our game details. BBO may disconnect you if you have logged in and have been inactive for a while – please move around in BBO tabs at least 5 to 10 minutes before game start so that BBO knows you are there.

If you have not registered by start time, you cannot be added later and will miss the game that evening.

Some guidance before session

If you play using an iPad or iPhone, use the BBO app instead of browser. Ensure you have the latest version installed.

Those playing on laptop/desktop, please use the latest version of BBO and ensure all the software is up to date on your computer and device does not go into "update" mode just prior to game start.

Position yourself during play near your strongest Wi-Fi signal.

State your bidding system in Account->Profile->Other section.

Guidance during session

VM/TD = Virtual Manager/Director for that session

During a session, under no circumstances should you put messages on the WhatsApp group chat or call/message the VM/TD on his personal number. You should only contact the VM/TD if you need to via the Director button on your screen.

Keep your Director calls to the urgent and absolute minimum, especially when there is a playing VM/TD.

A playing VM/TD will respond to a Director call when he can, usually once he has completed his boards in that round or when is Dummy.

- Any half table may be filled by Robots in round 1 by VM/TD
- Play at a brisk pace. The remaining time for the Round is stated in the Clock. Aim to use the Round's time roughly equally between the boards.
- In case you get disconnected during the game, log back in as soon as possible. In case the device you are playing on "freezes", then log off and log back on immediately.
Partner/opponents should only inform the VM/TD after at least 90 seconds of being off-line. The VM/TD may bring in a substitute and the original player will get his/her seat back once logged back. The substitute may be a Robot.
- Remember to SELF-ALERT as a matter of course using the "Explain" button describing your alert before completing your bid. Do not write in the table chat.
- In case your bid is queried by the opponents, please reply in the explanation box as soon as possible.
- Where possible, claim the last few tricks if they are clearly yours. Opponents need to look out for this message and accept if they agree with the claim. Be aware where in your screen this message comes up.

- Be polite to your partner and opponents. Comply with the Code of Best Behaviour, Conduct and Ethics. Do not ask partner or opponents to start or speed up bidding and/or play – this is pressurising and considered hostile behaviour.
- Any incomplete boards are scored automatically by the system, or by the VM/TD where the system cannot do so.
- When there is insufficient time left in the Round to start a board, both pairs will be given an average score for that board by the system

Once session is completed

You can view your results on BBO once the session is completed. These will also be emailed via Pianola, usually within a day.

In case you have a query with the session, please contact the VM/TD for the evening or any Bridge Club Office Bearer after the session.